



The Marine
Mammal Center.

Satellite Conservation Education Volunteer

The Marine Mammal Center is a nonprofit veterinary research hospital and educational center guided by the shared vision of a healthy ocean for marine mammals and humans alike. Our mission is to advance global ocean conservation through marine mammal rescue and rehabilitation, scientific research, and education. Our workforce of volunteers and staff work as one community, compassionate and respectful of each other as we work together to accomplish our mission.

Role Description:

Conservation Education volunteers interact with the public at events to help promote awareness of marine wildlife, the work of The Marine Mammal Center, and to further community engagement around ocean stewardship. The Marine Mammal Center will provide Outreach & Education volunteers comprehensive training in natural history of marine mammals, the Center's work in rehabilitation, rescue, and research of our patients, as well as techniques on how to effectively communicate and engage with the public.

Specific duties include:

- Participate in public outreach events and education programs
- Educate the public about The Marine Mammal Center, marine mammals, and the environment
- Share the ways the public can help The Marine Mammal Center, marine mammals, and the environment
- Work as a supportive team player with other TMMC members and provide excellent customer service to all members of the public

Volunteer Characteristics:

- Dedicated, passionate, customer service oriented and humble
- Be a team player and engage with members of the public of all ages and backgrounds

Requirements:

- Submit a volunteer application
- Complete the prospective volunteer screening process, including an interview, background check and motor vehicle check
- Watch Pinniped of California webinar (provided by The Marine Mammal Center)
- Attend the New Volunteer Onboarding Training
- Attend Quarterly Planning meetings
- Attend continuing education Community Engagement Training on annual basis
- Commit to a minimum of 2 events per quarter (more always welcome!)
- Shadow at least one animal care + response day crew per quarter in the "busy season"

- Must be 18 or older and have reliable transportation to the facility
- To be eligible to drive, a volunteer must be at least 21 years of age, have a valid driver's license, clear a motor vehicle report and complete the Center's Defensive Driver Training.

Expectations:

- Participate in a brief meeting before each event to identify objectives and prepare materials for the event (via phone or in-person)
- Debrief at Quarterly Meetings to provide feedback and suggestions

Driving on behalf of The Marine Mammal Center:

Being eligible to drive *on behalf of The Marine Mammal Center* and be covered under the Center's insurance means that you can:

- Drive any of the Center's vehicles
- Transport patients (in any vehicle)
- Transport the Center's equipment (anything larger than a backpack) to or from a response, release or education or special event (in any vehicle)
- Run an errand on behalf of the Center (like retrieving live fish during an animal care shift; in any vehicle)
- Or transport any other Marine Mammal Center volunteer through a Center-organized carpool (in any vehicle).

In order to be considered eligible to drive on behalf of The Marine Mammal Center, volunteers must clear all four of these items:

- Be 21 years old or older,
- Complete the in-person Defensive Driving class (offered by the Center),
- Complete two online training modules and submit certificates of completion,
- And clear a motor vehicle report.

Whether or not you are eligible to drive *on behalf of the Center*, you may still drive in these "commuting" situations under your own driver's and/or automobile insurance.

- When you drive yourself to and from the Center or any of our facilities in your own vehicle
- When you drive yourself to and from responses or an event in your own vehicle
- When you drive yourself between the Center's facilities and/or rescue sites in your own vehicle
- When you drive for a privately-arranged carpool (not organized by the Center)